

STAKEHOLDER ENGAGEMENT

Key stakeholder groups



Shareholders

Type of provided information

Information on the Company's performance, corporate events of interest for security holders

Communication methods

- Access to information
- Representation of shareholder interests on KMG's Board of Directors
- Publications on the corporate website
- Publications on the website of Kazakhstan Stock Exchange
- Financial disclosures on the depository's internet page



Investment community

Type of provided information

Information on the Company's performance, corporate events of interest for investors and the investment community in general



For more details, see the Investor Communications section

Communication methods

- Access to information
- Publications on the corporate website, specifically in the Investors section (<https://www.kmg.kz/en/>)
- Publications on the website of the Kazakhstan Stock Exchange
- Roadshows for investors and other public events
- Meetings, conference calls
- Handling requests by e-mail (ir@kmg.kz) and consulting by phone
- Publication of press releases
- Publication of financial statements on the depository's internet page



Associations, local communities, public organisations

Type of provided information

Financial information of interest for financial institutions, matters of the Company's financial stability

Communication methods

- Access to information
- Publications on the corporate website
- Publications in mass media



Mass media

Type of provided information

Any information unless deemed confidential under Kazakhstan's laws and KMG's internal documents

Communication methods

- Press releases, informational publications, articles on the Company's website and in mass media
- Distribution of press releases
- Response to mass media's requests
- Conference calls, briefings, press tours, forums, information sessions and other media events
- Handling requests



Central and local government authorities

Type of provided information

Information on the Company's performance

Communication methods

- Access to information
- Performance against instructions



Subsidiaries and associates

Type of provided information

Information on the Company's performance

Communication methods

- Access to information
- Giving instructions
- Information letters



Customers, suppliers, partners, other organisations

Type of provided information

Information necessary for the fulfilment of orders and performance against contracts/agreements

Communication methods

- Access to information
- Distribution of press releases



Trade unions, KMG employees

Type of provided information

Any information unless deemed confidential and insider under Kazakhstan's laws and KMG's internal documents

Communication methods

- Meetings, conference calls
- Distribution of press releases
- Surveys, general meetings
- Productivity management systems
- Publications on the corporate website
- Event publications through the Company's information resource
- Advisory and expert boards, working groups